

Certification

A printers perspective

Ian Brigham



ISO 14298 Certification

- The Cartor group is on two sites, one in the UK and one in France
 - The UK site is certified to the fundamental level
 - There is on site 24 hour surveillance and physical security
 - There are almost 100 employees
 - Most printing is high volume contract work and is web based
 - A key part of the operation involves generating and securing very large amounts of data
 - In addition there is a customs bond where face value stock is stored and fulfilment operations for overseas shipments take place on a daily basis

ISO 14298 Certification

- Both sites though quite different are certified to the same standard
 - The French site is also certified to the fundamental level
 - There is third party 24 hour surveillance and on site security
 - There are almost 50 employees.
 - All printing is sheet based
 - Finishing operations are varied and complex
 - Valuable and high security materials are kept securely in a walk-in strong room

Benefits of Certification

- The standard is recognised internationally and gives our customers confidence that we handle their valued products securely
- It is appropriately targeted through its different levels to ensure that the certified company is able to mitigate risk and meet the expectations of customers in different segments
- The standard is applied consistently as we have observed across our two sites
- Intergraf has been able to enlist and approve the services of very competent auditors. In our case the audit company we use rotates its auditors and the standard of audit is always consistent
- The auditors are key in order to enable the standard to develop and evolve and over the years the standard has remained current and relevant
- With relevance in mind we will also be adopting CWA 15374 developed for material suppliers to the security printing industry

Conclusion

- Two benefits that stand out for us are that
 - The profile of the group has been enhanced and over 180 postal administrations have relied on our services over the years
 - The skill of the auditors when ensuring that the spirit and the letter of the standard are being met has encouraged a culture of continuous development and improvement at all levels within our organisation

Thank you

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