



Standards Board

Data and Code Definition Group (DCG)

Berne, 10 December 2004

(Agenda item 7)

Status codes for parcels treated as abandoned

Document by IPC

1 Subject	References/Paragraphs
Extension of UPU code lists 113 and 148 to support the reporting of parcel destruction in accordance with instructions; modification of the table of allowed combinations of non-delivery action taken (code list 113) and reason for non delivery (code list 112).	1 - 11
2 Decisions expected The DCG is requested to review and decide on the proposal made by IPC, taking account of the results of the impact survey, as communicated during the meeting.	12

I. Introduction

1. The messages currently used for item tracking, EMSEVT and TRAKIT, report on unsuccessful delivery attempts using UPU defined code lists to specify both the reason for lack of success (UPU code list 112) and the action taken or resulting status of the item (code list 113). Only specific combinations of reason code and action taken are permitted (see 4).

2. The current content of code list 113 (see below) has only one value (H) which refers to item destruction and this is only applicable to destruction due to the nature of the content. There is thus no way to properly report the case in which a parcel is destroyed, in accordance with sender instructions marked on the dispatch note, when it is concluded that it cannot be delivered.

113 Item Non-Delivery Action Taken Codes

Code Interpretation

A Attempted delivery today

B Will attempt delivery on next working day

C Item being held, addressee being notified

D Sender contacted, awaiting reply

E Item returned to sender

F Item forwarded/redirected

G Item held for inspection

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113	Item Non-Delivery Action Taken Codes
Code	Interpretation
H	Item seized or destroyed because of nature of content
I	Origin Post contacted
J	Addressee advised to pick up the item

3. To address this, it has been requested that:

- a new action code value be defined;
- the table of permitted combinations (see 4) be amended to permit use of this new code in association with appropriate reason codes.

II. Analysis - IPC proposals

4. The current tables of reason codes and of allowed combinations of action and reason code are as follows:

112 Item Non-Delivery Reason Codes

Code	Interpretation
10	Incorrect Address
11	Addressee cannot be located
12	Addressee not at address indicated; addressee's office closed
13	Item refused by addressee
14	Addressee requested later delivery
15	Addressee on strike
16	Missed delivery
17	Item wrongly directed
18	Item damage - item not delivered
19	Prohibited articles - item not delivered
20	Importation restricted - item not delivered
21	Payment of charges
22	Unclaimed
23	Deceased
24	Force majeure - item not delivered
25	Addressee request own pick-up
26	Local holiday
27	Item lost
28	Addressee moved
29	Addressee has P.O. Box
99	Other

Currently supported combinations of action and reason code:

Reason	Action									
	A	B	C	D	E	F	G	H	I	J
10	A	B	C	D	E	F				
11	A		C	D	E					
12	A	B	C							J
13	A			D	E					
14	A	B								
15	A		C							
16	A	B								
17		B				F				
18	A		C	D	E		G	H		
19			C	D				H		
20			C	D	E					
21	A		C							
22				D	E					
23				D	E					
24	A	B	C	D	E					
25			C							
26		B								
27				D					I	
28				D	E	F				
29										J
99	A									

5. To redress the lack of a suitable action code, IPC has proposed to add a new code list 13 value:

K Item disposed of or destroyed in accordance with instructions

6. It further proposed that this new code should be allowed in combination with reason codes 10-13, 17-20, 22-24, 28, 29 and 99.

7. In reviewing the request for a new code, IPC noted that existing action code value E (Item returned to sender) is currently only permitted in association with reason codes 10, 11, 13, 18, 20, 22-24 and 28. Since it seems illogical to permit item destruction in cases in which return to sender is not permitted, it proposed to extend the list of reasons permitted in association with action code E to include also reasons 12, 17, 19, 29 and 99.

III. Impact on EVTRPT and associated code lists

8. The new event reporting message, EVTRPT, uses a different mechanism, and different code lists, for reporting event reasons and the resulting status of the entity concerned. In this case, there are no formal restrictions on which combinations of reason code and entity status. However, whilst the existing entity status code list (148 - see below) does include entries (3AND and 3DST) which refer to destruction, the first reports only intent (rather than actuality) and the second might be interpreted as implying accidental destruction or damage.

148 Entity status codes

Code Interpretation

0 normal / awaiting next normal process
 3AAA awaiting addressee or mailee action/instructions
 3AAC awaiting addressee or mailee pick-up
 3ABD awaiting next business day of recipient
 3ABU awaiting break-up

3ACC	awaiting customs clearance
3ACD	awaiting (new) customs declaration
3ACN	awaiting collection
3ADC	awaiting supply of customs documentation
3ADL	awaiting disposal
3ADP	awaiting despatch
3ADR	awaiting next delivery round
3ADS	awaiting delivery sequencing
3ADT	awaiting specified delivery time
3AFS	awaiting final sort
3AFW	awaiting forwarding
3AIS	awaiting initial sort
3AMA	awaiting mailer action/instructions
3AND	awaiting destruction
3AOA	awaiting origin post action/instructions
3APD	awaiting specified processing date
3ARO	awaiting return to origin post
3ARP	awaiting damage repair
3ARS	awaiting return to sender
3ARV	awaiting retrieval or recovery
3ASM	awaiting submission
3ATN	awaiting transport
3AVC	awaiting videocoding
3CAN	(reserved - not for use)
3DCA	delivery confirmed by addressee or mailee
3DCP	delivery confirmed by agent
3DCR	delivery confirmed by recipient
3DCS	delivery confirmed by scan
3DST	destroyed or irretrievably damaged
3DUT	dutiable - customs duty (to be) paid / collected
3DWA	delivered to wrong address
3DWP	delivered without proof
3LST	lost or mislaid
3RET	retained by customs or other competent authorities
3TFT	stolen

9. To address this, IPC proposed to add a new code list 148 entry:

3DAI disposed of or destroyed in accordance with instructions

IV. Impact study

10. In view of the possible impact of extending code list 113, and of supporting additional combinations of action and reason codes, the IB initiated a survey of EVTRPT and TRAKIT users to ask their views on the above proposals. Addressees (the PTC, EMS, EPG and PRIME

user communities) were given 3 weeks, ending on 19 November 2004, to respond to the proposals.

11. The IB will report on the responses to this survey during the meeting. As far as IPC is aware, they include (but might not be limited to) suggestions that:

- the new action code (K) should not be allowed with reason 99;
- the description be amended to “Item disposed of or destroyed in accordance with sender’s instructions”;
- EPG partners were reviewing the table of permitted combinations of action and reason code related to EMS event H (unsuccessful delivery) and expected to make concrete proposals for its revision in time for the 2005-1 meeting of the DCG.

V. Decisions requested of the DCG

12. The DCG is requested to review and decide on the proposal made by IPC, taking account of the results of the impact survey, as communicated during the meeting. In particular, it should address:

- a) the extension of code lists 113 and 148 to include a code value reflecting the destruction of an item on account of its undeliverability;**
- b) the specific code values to be used (K and 3DAI are proposed);**
- c) the description to be associated with these new codes (Item disposed of or destroyed in accordance with instructions or Item disposed of or destroyed in accordance with sender’s instructions) are proposed;**
- d) the reason codes (code list 112) that may be associated with the new action code (10-13, 17-20, 22-24, 28, 29 and possibly 99 are proposed);**
- e) the desirability of extending the range of reason codes that may be associated with action code E (returned to sender) to match those that may be associated with the new code.**