



**UPU** | UNIVERSAL  
POSTAL  
UNION

**UPU International Bureau**

Weltpoststrasse 4  
3015 BERNE  
SWITZERLAND

T +41 31 350 31 11  
F +41 31 350 31 10  
www.upu.int

Contact: Ms Susan Alexander  
T +41 31 350 33 38  
susan.alexander@upu.int

To: Union member countries

For information to:

Designated operators

Restricted unions

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**Subject: Organization of the 27th UPU Congress – Status update and information on voting platform and health and safety measures**

Dear Sir/Madam,

The International Bureau (IB) has kept Union member countries regularly updated on developments with the organization of the 27th Congress through a dedicated UPU Congress web page ([www.upu.int/en/Universal-Postal-Union/About-UPU/Bodies/Congress](http://www.upu.int/en/Universal-Postal-Union/About-UPU/Bodies/Congress)) and associated circular letters.

In addition, at the Council of Administration (CA) session in April of this year (S9), the IB presented document CA 2021.1–Doc 12c to CA members and observers, containing information on various matters needing to be addressed in order to convene the 27th Congress in “hybrid” fashion (i.e. with both physical and remote participation), should Congress so decide at its opening session. This included information on the technology platforms and health and safety measures that must be implemented in order to enable the Congress to proceed on that basis.

Pursuant to the decision taken by the CA at S9, I am pleased to inform you that the IB has now secured the required Internet-based voting platform to be used for the 27th Congress. Subject to the aforementioned Congress decision, this voting platform is expected to be used for all decisions requiring a vote (including all mandated elections). The service provider has been selected in accordance with the Union’s financial rules, following a market review, a public procurement process and an independent review exercise by the UPU’s internal audit service (a major independent audit consultancy). Details on the voting platform and its implementation by the IB are now available on the dedicated Congress web page, as is a contact address for any additional technical questions about the platform.

I would also inform you that the most up-to-date information on the health and safety measures that will apply at the 27th Congress is likewise now available on the Congress web page.

Union member countries are therefore encouraged to keep checking this web page regularly for the latest updates and information on the preparations for Congress.

In conclusion, the IB will continue to work closely with the Ivorian Government to help ensure the success of the 27th Congress.

Yours faithfully,

Bishar A. Hussein  
Director General