



Registration/creation of account on the UPU website

- Go to hand2hand.upu.int
- Complete all fields marked with an asterisk (including a valid e-mail address)
- Please do not include any accented characters in your family name or given name
- You will find your organization listed in the “Organization” drop-down menu
- Please do not use any “&” characters in the Function and Department fields
- Tick the “I agree with the UPU account terms and conditions” box
- Click Register
- Check your e-mail inbox
- Open the e-mail from UPU-Identity-noreply@upu.int with subject line “Universal Postal Union – Email confirmation”; this will contain your username and the activation link
- Click the activation link (this is mandatory for account activation)
- Check your e-mail inbox
- Open the e-mail from UPU-Identity-noreply@upu.int with subject line “Universal Postal Union – Account Password”; this will contain your password