



UPU | UNIVERSAL
POSTAL
UNION

UPU International Bureau

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To: Union member countries
– Governmental authorities
– Regulatory authorities

For information:

– Designated operators

Berne, 11 March 2026

Reference: 0429(DPRM.PPRE.PRA)1022

Subject: Notification of the entity or entities responsible for fulfilling the obligations arising from the Acts of the Union

Dear Sir/Madam,

The Dubai Congress successfully completed its work on 19 September 2025, and adopted, *inter alia*, changes to the Universal Postal Convention and the Postal Payment Services Agreement, both of which are now permanent Acts. In this regard, I would draw your attention to article 2 of the Convention, which requires member countries to inform the International Bureau, within six months of the end of Congress, of the name and address of the governmental body responsible for overseeing postal affairs and of the name and address of the operator or operators officially designated to operate postal services and fulfil the obligations arising from the Acts of the Union on their territory.

Since 2004, when this article was introduced in the Convention, member countries have notified the International Bureau of their governmental entities and designated operators. In addition, many countries have also informed the International Bureau of their regulatory entities where these differ from the governmental entities.

Pursuant to article 3 of the Postal Payment Services Agreement, the member countries that are parties to that Agreement are required to notify the International Bureau, within six months of the end of Congress, of the name and address of the governmental body responsible for overseeing postal payment services, and of the name and address of the operator or operators officially designated to operate the postal payment services via their network and to fulfil the obligations arising from that Agreement on their territories.

Consequently, in accordance with article 2 of the Convention and, if applicable, article 3 of the Postal Payment Services Agreement, you are asked to provide the necessary information using the attached form (Annex 1).

Between Congresses, member countries need to notify the International Bureau of any changes concerning the governmental bodies as soon as possible. Any changes with regard to the officially designated operators shall likewise be notified to the International Bureau as soon as possible, and preferably at least three months before the change comes into effect.

When a member country officially designates a new operator, it shall indicate the scope of the postal services that the latter will provide under the Acts of the Union, as well as the operator's geographical coverage within its territory.

The list of entities, regularly updated by the International Bureau, and the form to be completed are both available on the UPU website at www.upu.int/en/Members-Centre/Policies-Regulation/Status-of-Postal-Entities.

All replies must reach the International Bureau **by 19 March 2026 at the latest**.

If you need further information, please do not hesitate to contact the International Bureau.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Masahiko Metoki', written over a horizontal line.

Masahiko Metoki
Director General



Entity or entities responsible for fulfilling the obligations arising from the Acts of the Union

To be returned to the International Bureau **by 19 March 2026 at the latest.**

Between Congresses, changes concerning the governmental bodies and the officially designated operators are to be notified to the International Bureau as soon as possible. Newly designated operators should provide all the necessary operational information for the services provided under the Acts of the Union as quickly as possible, but not later than two months prior to the commencement of mail operations.

Contacts for information and return of the questionnaire: ¹

Universal Postal Union
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SWITZERLAND

CA Committee 2 secretariat
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CA.C2.Secretariat@upu.int

Name of member country	
Full name <input type="checkbox"/> Mr <input type="checkbox"/> Ms	
Position/title	
Organization	
Address	
Tel.	
E-mail	
Date	Signature

¹ You may return the completed Word version, available at www.upu.int/en/the-upu/acts/distribution-of-roles-in-accordance-with-the-convention.html.

Entity or entities responsible for fulfilling the obligations arising from the Acts of the Union

In accordance with article 2 of the Universal Postal Convention and article 3 of the Postal Payment Services Agreement (for member countries party to that Agreement), please provide the following information:

1 Governmental entity responsible for overseeing postal affairs (e.g. Ministry of...):

Name
Address

2 Operator(s) officially designated to operate postal services on your territory and fulfil the obligations arising from the Acts of the Union:

<i>Operator 1</i>	<i>Operator 2</i>	<i>Operator 3</i>
Name	Name	Name
Address	Address	Address
Services <input type="checkbox"/> Letter post <input type="checkbox"/> Parcel post <input type="checkbox"/> EMS	Services <input type="checkbox"/> Letter post <input type="checkbox"/> Parcel post <input type="checkbox"/> EMS	Services <input type="checkbox"/> Letter post <input type="checkbox"/> Parcel post <input type="checkbox"/> EMS
Geographical area	Geographical area	Geographical area

3 Operator(s) officially designated to operate the postal payment services on your territory and fulfil the obligations arising from the Postal Payment Services Agreement:

Name
Address

4 Besides the above entities, if your country has an **independent** regulator in addition to the governmental entity, please also indicate the name and address of that regulatory entity:

Name
Address