



**UPU** | UNIVERSAL  
POSTAL  
UNION



# Cybersecurity and .POST

**27 May 2020**





**UPU** | UNIVERSAL  
POSTAL  
UNION



**Cosimo Birtolo**

*Chair of .POST Group  
Poste Italiane*



**Víctor Martín González de Haro**

*Deputy Digital Business  
Sociedad Estatal Correos y Telégrafos*



**Paul Donohoe**

*UPU Programme manager  
Digital Economy and Trade*



The webinar is in **ENGLISH** – you may also chat in **FRENCH**

Participant phone lines will be **MUTED** (to reduce noise and interruptions)

Use the “**CHAT**” feature to ask **QUESTIONS** during the presentation

Questions will be answered after the speakers presentations

You will get the **SLIDES** and **RECORDING** by email after the session



UNIVERSAL  
POSTAL  
UNION

SECURITY



# TRUST & CYBERSECURITY



A trusted space  
managed by the UPU





## Key points to cover



**Build trust with .POST secure domain names**



**Correos Spain use of .POST for secure services**



UPU

UNIVERSAL  
POSTAL  
UNION



gives an new layer of  
**cyber protection** for  
your internet services





UPU

UNIVERSAL  
POSTAL  
UNION

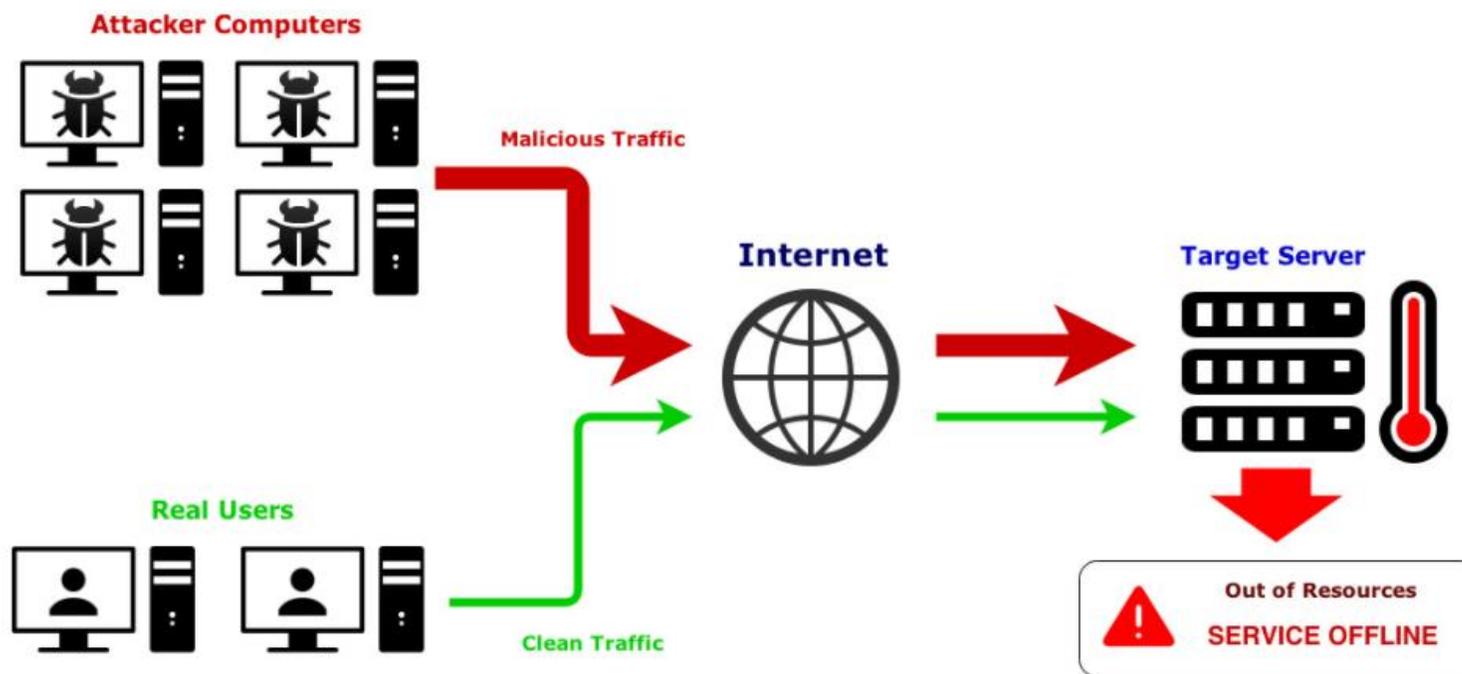
## **.POST PROTECTS YOU IN 5 WAYS**

- 1) Protection against Denial of Service attacks (DDOS protection)**
- 2) Protection against your domain being hijacked and spoofed (DNSSEC)**
- 3) Protection against malicious emails from your domains (SPF and DKIM)**
- 4) Encryption required for all .POST websites (HTTPS & TLS)**
- 5) Verified domain (VERIFIED BY UPU)**

## **Security monitoring of your domain name**



## 1) Protection against Denial of Service attacks



**VALUE** Minimize risks against DOS and DDOS



## 2) DNSSEC mandatory for all domains and subdomains under .POST



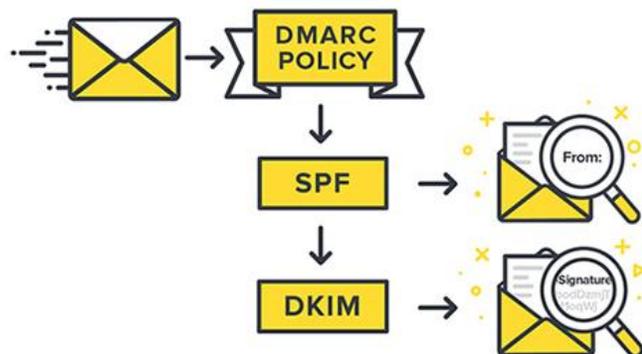
Policy	Benefits
All .POST domains must be signed using DNSSEC technology <a href="https://www.ietf.org/rfc/rfc4033.txt">https://www.ietf.org/rfc/rfc4033.txt</a>	<b>A chain of trust for the TLD and the domain</b>



**VALUE** Minimize risks against website hijacking



### 3) Protection against malicious emails from your domains – Security policies enforce SPF and DKIM



Policy	Benefits
All .POST domains with MX record should comply with the e-mail policy and use DKIM and SPF records <a href="https://tools.ietf.org/html/rfc6376">https://tools.ietf.org/html/rfc6376</a> <a href="https://tools.ietf.org/html/rfc5585">https://tools.ietf.org/html/rfc5585</a>	<b>Improve the trust on e-mail under .POST</b>
Improved e-mail policy (DMARC mandatory implementation)	<b>Protecting your domain and reputation of your e-mail</b>



**VALUE** Increase the security and value of your brand and e-mail reputation



#### 4) Encryption required for all .POST websites – Https & TLS 1.2



Policy	Benefits
Usage of TLS certificate version 1.2 or above + Headers	<b>Minimize cyberattacks (Man-in-the-middle)</b>
No domain redirection policy (except for CNAME records)	<b>MIM and SEO failover</b>



**VALUE** Ensure information transmitted from website is safe and secure



## 5) Verified domain

As a verified domain, bad actors simply cannot get a domain or email address that looks like yours to impersonate you and phish your employees and customers



**VALUE** increase your website and brand protection



# Anti-abuse domain monitoring

It is important to monitor 24 X 7 abuse such as phishing, spam, botnets, and malware by continuously scanning different sources (third party and internal).

The screenshot shows the mambo+ dashboard interface. The top navigation bar includes 'mambo+', 'Dashboard', 'Domain Views', 'Abused Domains', 'Configuration', and a user profile for Paul Donohoe, Registry, with a 'Logout' button. The main content area is split into two panels. The left panel, titled 'Your Ranked Domains', contains a table with columns 'DOMAIN' and 'RANK'. The right panel, titled 'Abuse Cases in Your Portfolio', displays the message 'No abuse has been detected in your portfolio.' and a 'Last update' timestamp.

DOMAIN	RANK
ems.post	19,998 ▲
southafricanpostoffice.post	98,046 ▲
postnl.post	102,098 ▼
cypruspost.post	503,618 ▼
ptc.post	588,031 ▼

Last update: Wednesday, Mar 18, 2020, 1:00 AM

Last update: Thursday, Mar 19, 2020, 12:00 AM



DMARC Guide | Global Cyber Alli x +

dmarcguide.globalcyberalliance.org/#/

Select Language

**DMARC**

SETUP DMARC HOW IT WORKS ABOUT DMARC RESOURCES CONTACT

GLOBAL CYBER ALLIANCE

# Enter your domain to start the DMARC Setup

## Do Something. Measure It.

Welcome to the DMARC Setup Guide. The purpose of this setup guide is to guide your organization through the process of creating a DMARC policy, as well as policies for Sender Policy Framework (SPF) and DomainKeys Identified Mail (DKIM). By implementing all three policies, your organization will have a stronger email authentication mechanism in place to help protect the brand.

The first step is confirming whether not your organization is using any of the three policies.



## COMPLIANCE RESOURCES and TOOLS

These free resources can help understand whether the implementation of .POST domain names address our Security Requirements or identify potential issues that need to be resolved.

### **General (IPv6, DNSSEC, HTTPS, DMARC, DKIM, SPF, DANE)**

<https://internet.nl/site>

### **Domain Name System Security Extensions (DNSSEC)**

To confirm DNSSEC is deployed and configured properly at each zone and sub-zones for your .POST Domain, you can use these tools:

<http://dnssec-debugger.verisignlabs.com/>

<http://dnsviz.net/>

### **Email Authentication**

To confirm the publication of DMARC or Sender Policy Framework (SPF) records in the DNS for your .POST Domain and the requested mail receiver policy of your DMARC record, you can use this tool:

<https://www.internetsociety.org/ota/spf-dmarc-tools-record-validator>

<https://internet.nl/mail>

<https://dmarcian.com/dmarc-inspector>



## COMPLIANCE RESOURCES AND TOOLS (cont.)

To test your email server (i.e., MX record domain), the following tool will provide information about the configuration of your email server and whether it is using strong encryption practices:

<https://www.paubox.com/secure-email-check>

### **Transport Layer Security (TLS)/Encryption**

TLS must be implemented to protect the integrity and confidentiality of data in transit. The following tools allow you test the configuration of servers for TLS implementation:

<https://www.checktls.com>

<https://www.htbridge.com/ssl>

<https://www.ssllabs.com/ssltest/analyze.html>

Registrants must have a public key certificate (also known as digital identify or TLS certificates) in place to meet the HTTPS-only requirement. Registrants may wish to use a wildcard certificate (e.g., \*.domainname.post) which covers every DNS name with encryption.

The following tool allows you to determine if the public key certificate installation has been successful:

<https://www.digicert.com/help/>



**VALUE** Minimize risks of DOS and DDOS attacks



**VALUE** Minimize risks against hijacking



**VALUE** Increase the security and value of your brand and e-mail reputation



**VALUE** Ensure information transmitted from website is safe and secure



**VALUE** Increase protection of your brand on the internet



**UPU** | UNIVERSAL  
POSTAL  
UNION

## Correos case study



CORREOS at .POST



**Víctor Martín González de Haro**  
*Deputy Digital Business*  
*Sociedad Estatal Correos y Telégrafos*



UPU

UNIVERSAL  
POSTAL  
UNION

## List of Contents



- 1 Why do we use .POST in Correos Spain
- 2 What we have done with .POST in Correos Spain



**UPU** | UNIVERSAL  
POSTAL  
UNION



## Why do we use .POST in Correos Spain





## .POST in Correos Spain



## Security Users Trust

- ✓ .POST identify **LEGITIMATE** postal services and avoid confusion for Internet-users
- ✓ .POST is a **COMMUNITY-REGULATED TOP-LEVEL DOMAIN (TLD)**, backed by the UPU's regulations, standards and legal framework.
- ✓ .POST is **SECURE**. All .POST web sites are DNSSEC secured. Internet users can trust that a .POST domain will not take them to an inauthentic web site.





UPU

UNIVERSAL  
POSTAL  
UNION



## What we have done with .POST in Correos Spain



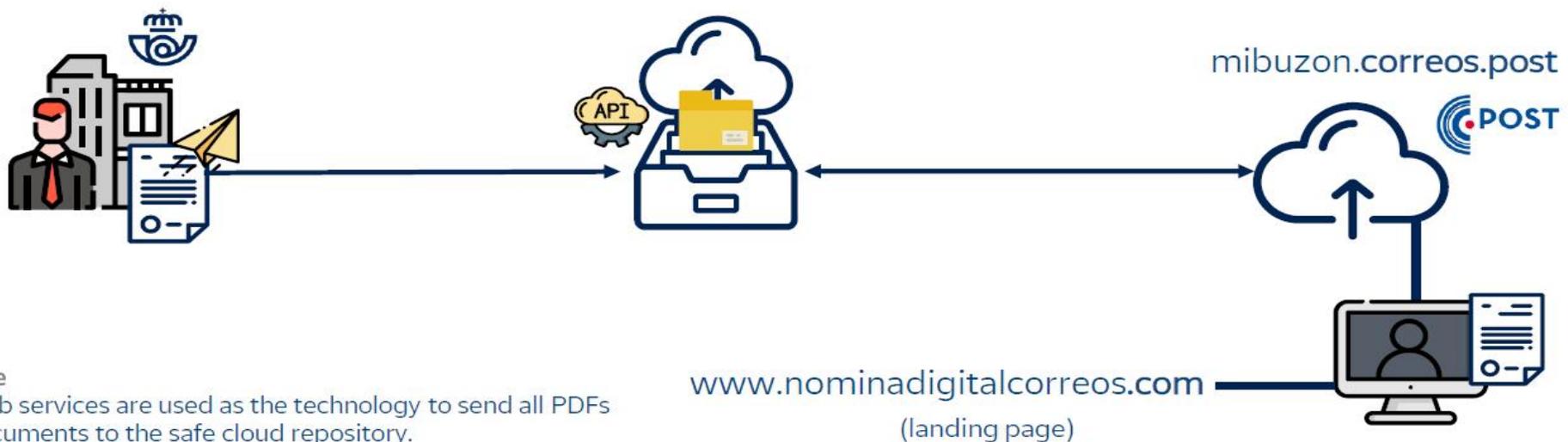


## Some use's cases with .POST domain

### Correos Payrolls



CORREOS sends employee's payroll to a SAFE CLOUD REPOSITORY where each employee can access only to his/her documents



#### Secure

- Web services are used as the technology to send all PDFs documents to the safe cloud repository.
- Documents with password.
- Use DNSSEC

How to increase the security perception?  
Employees access to their payrolls through .POST



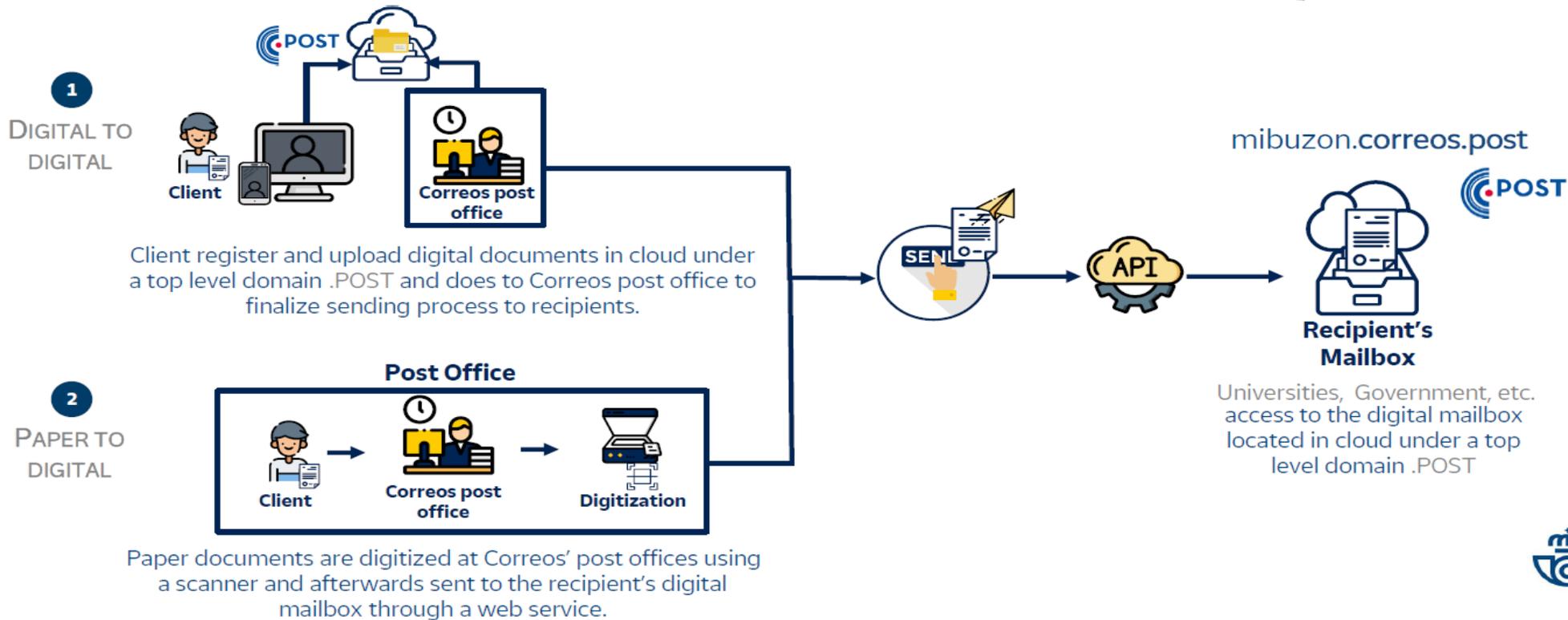


## Some use's cases with .POST domain

Business and Public Administrations' digital mailbox



SENDERS SEND PAPER OR DIGITAL DOCUMENTS TO BUSINESS OR PUBLIC ADMINISTRATIONS FOR ANY TYPE OF REQUESTS



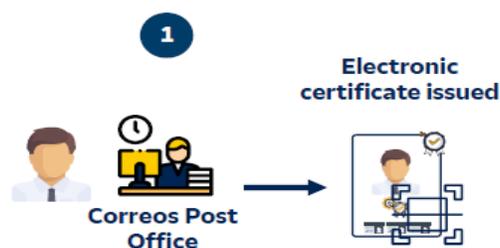


## Some use's cases with .POST domain

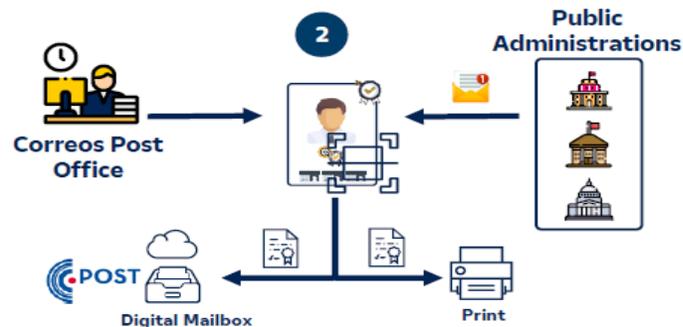
### Digital registered notifications\*



CITIZENS AND NOT DIGITAL QUALIFIED PROFESSIONALS VISIT CORREOS POSTAL OFFICES TO CHECK AND STORE ALL PUBLIC NOTIFICATIONS ISSUED TO THEM BY PUBLIC ADMINISTRATIONS



- Correos as RA (Register Authority) verifies client's identity with ID card.
- Correos issues electronic certificate to the ID card verified.
- Certificates are stored in a safe cloud to be used at any time at Correos post offices.



- Correos application checks all the sites where Public Administrations send their notifications using the client's electronic certificate and puts them together into a single client view.
- Notifications downloaded can be either printed at the office or sent to the client's digital mailbox under a .POST domain.



- Clients can afterwards access a safe website under a top-level domain .POST to check all transactions done at the post offices.

\*Available shortly



**UPU** | UNIVERSAL  
POSTAL  
UNION

## Correos case study



CORREOS at .POST



**Víctor Martín González de Haro**  
*Deputy Digital Business*  
*Sociedad Estatal Correos y Telégrafos*



**UPU** | UNIVERSAL  
POSTAL  
UNION

## International Cooperation



**CYBER READINESS**  
INSTITUTE

### Expert Knowledge

The Cyber Readiness Institute was founded by the CEOs of Mastercard, Microsoft, the Center for Global Enterprise, and PSP Partners, following their work on the Commission on Enhancing National Cybersecurity, to provide free tools and resources that your business can use to reduce risks. We believe that if we work together we can create a safer ecosystem for all businesses to thrive. Based on the expert input, the Program focuses on four critical cyber issues: Authentication and Passwords, Software Updates, Phishing, and USBs and Removable Media. The Program also includes guidance for implementing a practical cyber incident response plan.



UPU | UNIVERSAL  
POSTAL  
UNION



# DEFEND & DELIVER

## DMARC

Email authentication for better email security

### ONLINE BOOTCAMP

September 2020



GLOBAL  
CYBER  
ALLIANCE™



All IT and security practitioners are urged to join this technical bootcamp series with tools and resources to improve your email security.

For more details:

Email: [secretariat@info.post](mailto:secretariat@info.post)