



UPU

UNIVERSAL
POSTAL
UNION



EVOLUTION & REVOLUTION

Payments from the Consumer's Perspective

PAYMENTS DIALOGUE

Guest
speakers:



Martin
Nitsche



Sergey
Dukelskiy



UPU

UNIVERSAL
POSTAL
UNION

DIGITAL

VIRTUAL

FAST

CONNECTED

SCARY

GLOBAL

COMFORTABLE

FREE



UPU

UNIVERSAL
POSTAL
UNION

PHYSICAL

COMPLICATED

UNSAFE

NATIONAL

EXPENSIVE

SLOW





UPU

UNIVERSAL
POSTAL
UNION

**ONLINE
PAYMENTS**

**MOBILE
PAYMENTS**

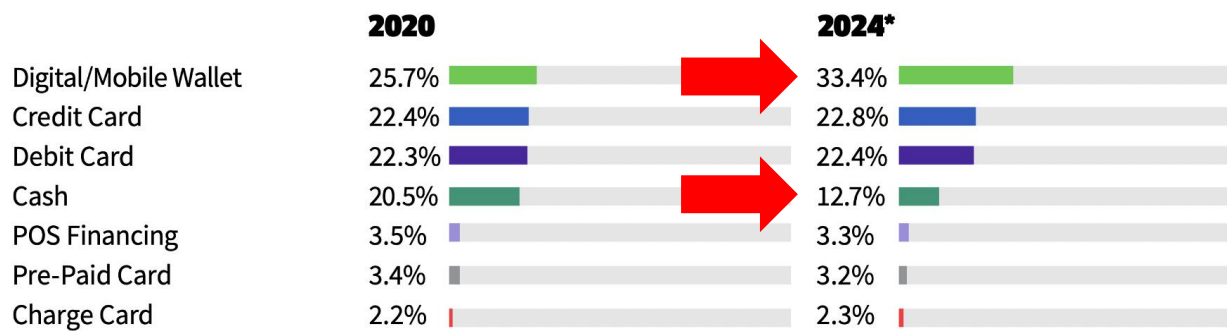
BITCOINS





UPU
UNIVERSAL
POSTAL
UNION

Global POS Payment Methods





UPU | UNIVERSAL
POSTAL
UNION

COVID-19

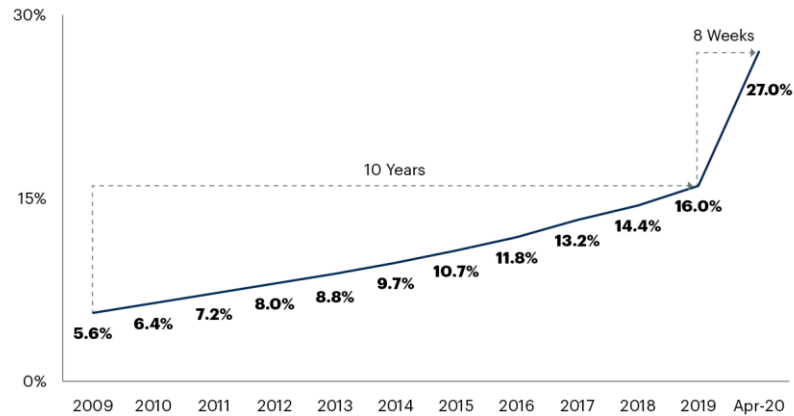




10 Years Development in 8-12 Weeks

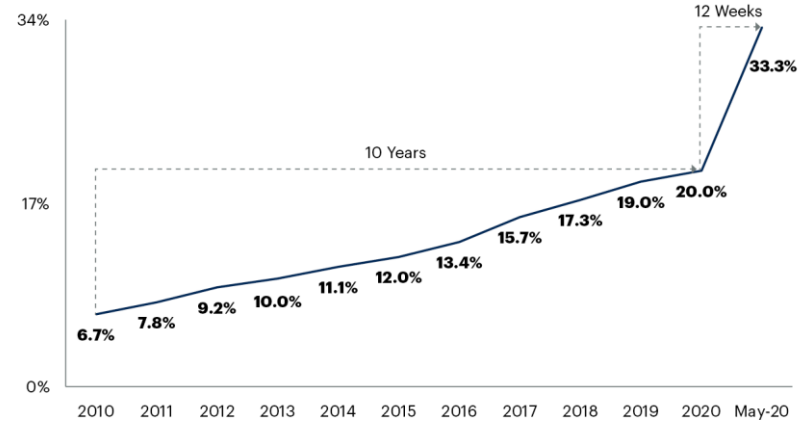
US e-Commerce Share Growth During COVID-19

Percentage of Retail Sales



UK e-Commerce Share Growth During COVID-19

Percentage of Retail Sales





UPU

UNIVERSAL
POSTAL
UNION

12

TRENDS IN PAYMENTS



UPU

UNIVERSAL
POSTAL
UNION

#Trend 1
Cashless

CASHLESS





UPU

UNIVERSAL
POSTAL
UNION

#Trend 2
Instantly



INSTANTLY



UPU

UNIVERSAL
POSTAL
UNION

#Trend 3
Free

FREE





UPU

UNIVERSAL
POSTAL
UNION

#Trend 4
Easy



EASY



UPU

UNIVERSAL
POSTAL
UNION

#Trend 5
Automated

AUTOMATED





UPU

UNIVERSAL
POSTAL
UNION

#Trend 6
Intelligent

INTELLIGENT



UPU

UNIVERSAL
POSTAL
UNION

#Trend 7
Borderless

BORDERLESS





UPU

UNIVERSAL
POSTAL
UNION

#Trend 8
Secure



SECURE



UPU

UNIVERSAL
POSTAL
UNION

#Trend 9
Transparent

A background image of a dense forest of evergreen trees, heavily shrouded in thick fog or mist, creating a sense of mystery and depth.

TRANSPARENT



UPU

UNIVERSAL
POSTAL
UNION

#Trend 10
Competitive

COMPETITIVE





UPU

UNIVERSAL
POSTAL
UNION

#Trend 11
Connected



CONNECTED



UPU

UNIVERSAL
POSTAL
UNION

#Trend 12
Inclusive

INCLUSIVE





1

CASHLESS

2

INSTANTLY

3

FREE

4

EASY

5

AUTOMATED

6

INTELLIGENT

7

BORDERLESS

8

SECURE

9

TRANSPARENT

10

COMPETITIVE

11

CONNECTED

12

INCLUSIVE



UPU

UNIVERSAL
POSTAL
UNION

You did it!

