



11 November 2025, 13.00–14.30 CET (UTC+1)
online via Zoom (in English)

The UPU International Bureau is pleased to invite you to a global webinar on the theme of *Parcel lockers and drone delivery – Innovation at the last mile*. This event will bring together experts from Posts, industry and UN agencies to share developments and perspectives on emerging last-mile solutions. Discussions will highlight opportunities and challenges in implementing parcel lockers and drone delivery, covering regulatory, technical and operational frameworks, as well as collaboration and partnership models for shaping the way forward.

Programme

<i>Programme</i>	<i>Speaker</i>
<i>Opening</i>	
Welcome address	Mr Masahiko Metoki, Director General, UPU International Bureau
Introduction to the UPU's last-mile delivery strategy	Mr Prannoy Sharma, Postal Operations Senior Expert, UPU International Bureau
<i>Session 1: Parcel lockers – Scaling convenience</i>	
Experience of national parcel locker deployment	Mr Tadas Drunga, Head of International Business Development, Omniva (Estonian Post)
Cost-effective and scalable parcel locker solutions for logistics, retail and e-commerce, urban-rural deployment trade-offs, standards and user accessibility	Ms Julia Lockman, Junior Partner, Omnic
Response to questions	
<i>Session 2: Drones – Redefining reach</i>	
Use of drones for last-mile deliveries – medical and e-commerce deliveries and public-private contracting models. Key enablers and blockers in national legal frameworks for drones	Capt. Eshaan Khullar, Senior Vice President, Skye Air Mobility (India)
Global trends in drone regulations, drone deployment in humanitarian logistics, access to remote and conflict areas and collaboration possibilities with Posts	Mr Oleg Aleksandrov, Unmanned Aircraft Systems Project Manager, Aviation Service, United Nations World Food Programme
How drone delivery can change the last-mile landscape for Posts in e-commerce and remote connectivity	Mr Justin Dong Wang, Deputy Director, International Business Department, China Post Group
Response to questions	
<i>Closing</i>	