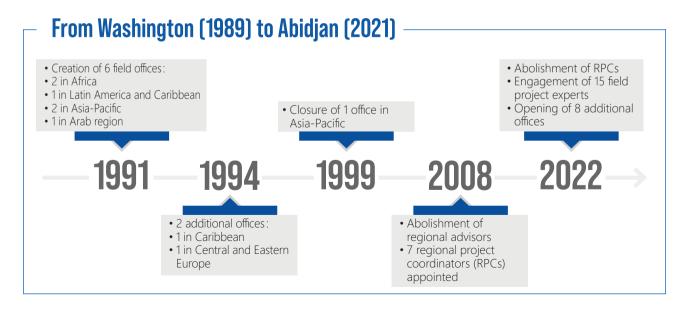


## **UPU** field presence history

A UPU presence in the field for technical assistance purposes was first mandated in 1989 by the Washington Congress, resulting in the appointment in 1991 of two regional advisers in Africa, one in Latin America and the Caribbean, two in Asia-Pacific, and one for the Arab countries.

Over the years, the UPU presence in the field has remained a primary intervention method, responding to country-specific needs and the increasingly complex technical issues facing postal sector stakeholders.



### Where we are

The field presence approach adopted for 2022–2025 following the Abidjan Congress focuses on the creation of eight new regional offices, increasing the number of offices from seven to 15:

Africa	Arab countries	Asia-Pacific	Europe and CIS	Latin America & Caribbean
Benin	Egypt	Fiji	Georgia	Barbados
Cameroon	Qatar	India	Türkiye	Saint Lucia
Tanzania (United Rep.)		Thailand		Uruguay

Zimbabwe



**UPU regional office locations** 

### What we do

The role of the UPU field offices is to:

Contribute to planning and formulation of technical assistance projects

Follow up and monitor activities implemented in the field

Assist the least developed countries and countries in emergency situations in formulating national projects and accessing funding from the UPU and its partners

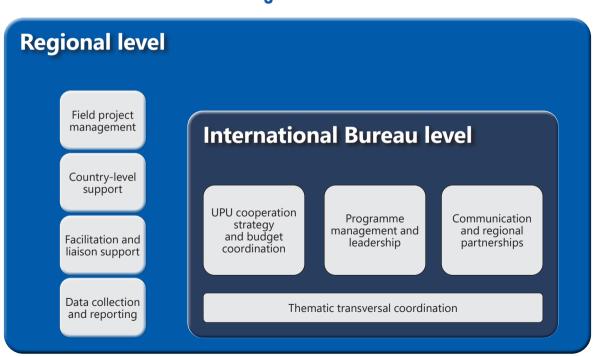
Organize regional/national events and prepare evaluation reports

Facilitate coordination of International Bureau activities in the field and liaise with regional and national partners

Collect and monitor data in SIGA, the Development and Cooperation Directorate's project management tool

Maintain the list of potential UPU postal development partners for in the region

#### **Structure and functional setting**



# MAIN UPU INTERVENTION AREAS IN THE FIELD

## Improvement of delivery performance

Improving delivery performance is the domain of intervention that covers all areas of UPU technical assistance to designated operators.

The focus is on compliance with international operational standards, reliable supply chain integration and improvement of data capture and transmission.

10 related projects ongoing in the field.

Operational readiness for e-commerce (ORE 3)

Electronic advance data (EAD)

Remuneration and terminal dues

Postal security

## Postal policies and postal regulation

To support ministries and regulatory agencies in the drafting of national postal plans and policies, in engaging with government actors to advocate for the provision of government services through the postal network, and in increasing public investment in the sector.

12 related projects ongoing in the field.

National postal plans/policies

**Advocacy** 

Mapping of postal regulatory agencies

Integrated postal development

## Postal resilience and emergency assistance

For assistance to restore postal services in countries prone to disasters and in special situation.

Disaster risk management

Postal emergencies

**Emergency and Solidarity Fund** 

Disaster preparedness

## **Capacity building**

The International Bureau is increasing its efforts to provide training in various domains to member countries with the continued optimization of the UPU e-learning platform (Trainpost).

The International Bureau has also created seven regional training centres across the world.

Trainpost UPU-trainpost.com

Regional training centres

**Training of trainers** 

Individual training

## Regional stakeholders and donor member countries

UPU activities in the field are supported by regional stakeholders and donor member countries through joint funding of activities, provision of technical experts, and logistical support from countries that have hosted regional events

The International Bureau has signed cooperation agreements and memoranda of understanding in all regions, thus sealing key partnerships for the successful implementation of UPU field activities.

Restricted unions and other strategic partners and contributors to UPU cooperation projects have played a central role in the implementation of the UPU's new integrated approach to development cooperation. They have also fully backed the new global approach in order to ensure a direct link between regional development plans and their own initiatives, thereby strengthening joint actions and preventing fragmentation or duplication of efforts.

## **UPU** regional contacts

#### **Africa region**

#### Field project experts

#### **Coordinator: Mr Amadou Amadou**

Email: africa@upu.int Tel: +41 31 350 32 50

#### 1. Ms Erica Beta

UPU Regional office, Zimbabwe Email: erica.beta@upu.int

#### 2. Mr Nuno Bettencourt

UPU virtual office for Portuguese-speaking countries

Email: nuno.bettencourt@upu.int

#### **3. Mr Parfait Richard Bitoma** UPU regional office, Cameroon

Email: parfait.bitoma@upu.int

#### 4. Mr Eric Contayon

UPU Regional office, Benin Email: eric.contavon@upu.int

#### 5. Mr Tumaini Andrew Nguto

UPU Regional office, Tanzania Email: tumainiandrew.nguto@upu.int

#### Asia-Pacific region

#### Field project experts

#### Coordinator: Mr Thakur Subhash Sinha

Email: asiapacific@upu.int Tel: +41 31 350 31 64

## 1. Ms Thapanee Amarinrat UPU Regional office, Thailand Email: thapanee.amarinrat@upu.int

#### 2. Mr Andrew Liunamel

UPU Regional office, Fiji Email: andrew.liunamel@upu.int

#### 3. Mr Gaurav Kumar Saini

UPU Regional office, India Email: gaurav.saini@upu.int

Field project experts

**Coordinator: Mr Hashim Elhaj** 

Email: arabregion@upu.int Tel: +41 31 350 32 21

1 Mr Fl Moctar Chadli

UPU Regional office, Egypt Email: elmoctar.chadli@upu.int 2 Ms Aisha Abdulmalik Al Obaidli

UPU Regional office, Qatar Email: arabregion@upu.int

Caribbean region

Field project experts

Coordinator: Mr Nicolás Bilhoto

Email: caribbean@upu.int Tel: +41 31 350 32 25

1. Mr Craig Brathwaite

UPU Regional office, Barbados Email: craig.brathwaite@upu.int 2. Vacant

UPU Regional office, Saint Lucia

**Europe and CIS region** 

Field project experts

Interim Coordinator: Mr Nicolás Bilhoto

Email: europecis@upu.int Tel: +41 31 350 32 25

1. Ms Ketevan Aleksidze

UPU Regional office, Georgia Email: ketevan.aleksidze@upu.int 2. Ms Nazmiye Ordukaya

UPU Regional office, Türkiye Email: europecis@upu.int

**Latin America region** 

Field project expert

Coordinator: Mr Nicolás Bilhoto

Email: latinamerica@upu.int

Tel: +41 31 350 32 25

1. Mr Daniel Soler

UPU Regional office, Uruguay Email: daniel.soler@upu.int



UNIVERSAL POSTAL UNION

International Bureau Weltpoststrasse 4 3015 BERNE SWITZERI AND

Tel: +41 31 350 31 11 www.upu.int