

CC THEMATIC CHAPTERS – POC/CA WORKPLANS DELIVERABLES

POLICY AND REGULATIONS

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DOMAIN	CORRESPONDING WORKPLANS	CORRESPONDING DELIVERABLES	RESPONSIBLE COMMITTEE(S)	RESPONSIBLE STANDING GROUP(S)
Postal Sector Reform	CA C 2 PSR SG 2026.1-Doc 2 CA C 2 PSR SG 2026.1-Doc 2.Annex 2 (Postal Sector Reform Standing Group – activity plan)	See corresponding workplan and delivery schedule	CA C2	Postal Sector Reform Standing Group (CA C2 PSR SG)
Postal Standards	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 08 – Standardization activities	08D02 08D02.1 08D02.2 08D02.3	POC C1	Standards Board (POC C1 SB)
Customs	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 07 – Customs	07D02 07D02.1 07D02.2 07D02.4	POC C1	Customs Group (POC C1 CG)
Transport	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 05 – Transport	05D04 05D05 05D06 05D12 05D13	POC C1	Transport and Logistics Group (POC C1 TLG)
Security	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 06 – Security	06D02 06D02.1 06D02.2 06D03	POC C1	Postal Security Group (POC C1 PSG)
Physical Services – integrated logistics and e-commerce development	POC WP 2026.1-Doc 3 (Physical Services) DWP 02 – Integrated logistics and e-commerce development	02D03 02D04	POC C2	Product Development Integration Group (POC C2 PDIG)
	POC WP 2026.1-Doc 3 (Physical Services) DWP 21 – Integrated logistics and e-commerce development	02D04	POC C2	Operations, Accounting and Review Group (POC C2 OARG)
Physical Services – integrated remuneration	POC WP 2026.1-Doc 3 (Physical Services) DWP 17 – Integrated remuneration governance, development and implementation	17D08	POC C2 CA C2	Remuneration and Integration Group (POC C2 RIG) / CA C2 Policy and Regulations
Physical Services – quality of service development and integration	POC WP 2026.1-Doc 3 (Physical Services) DWP 10 – Quality of service development, integration and implementation	10D09	POC C2	Quality of Service Integration Group (POC C2 QSIG)
Digital, Financial and Sustainable Services	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 22 – Digital Transformation	22D08	POC C3	Digital Financial and Trade Inclusion Group (POC C3 DFTIG)
	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 26 – Postal Financial Services	26D06 26D08	POC C3 CA C2	Postal Financial Services Group (POC C3 PFSG)
	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 25 – Financial Inclusion	25D07 25D12		Digital Financial and Trade Inclusion Group (POC C3 DFTIG)

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E-COMMERCE & POSTAL SUPPLY CHAIN DIGITALIZATION

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DOMAIN	CORRESPONDING WORKPLANS	CORRESPONDING DELIVERABLES	RESPONSIBLE COMMITTEE(S)	RESPONSIBLE STANDING GROUP(S)
Transport and Logistics	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 05 – Transport DWP 36 – Last-mile delivery	05D05 (CC-related KPI) 05D06 05D07 05D08 05D09 (CC-related KPI) 05D10 05D11 05D12 05D13 36D02 36D03 36D04	POC C1	Transport and Logistics Group (POC C1 TLG)
Physical services (development and implementation)	POC WP 2026.1-Doc 3 (Physical Services) DWP 01 – Physical services development and implementation	01D06 01D09 01D11	POC C2	Product Development Integration Group (POC C2 PDIG)
Physical services – integrated logistics and e-commerce development	POC WP 2026.1-Doc 3 (Physical Services) DWP 02 – Integrated logistics and e-commerce development	02D02 02D05 02D05.1 02D05.2 02D05.3	POC C2	Product Development Integration Group (POC C2 PDIG)
Physical services – quality of service development and integration	POC WP 2026.1-Doc 3 (Physical Services) DWP 10 – Quality of service development, integration and implementation	10D02 10D04 10D05 10D07 10D08	POC C2	Quality of Service Integration Group (POC C2 QSIG)
Physical services – quality of service measurement	POC WP 2026.1-Doc 3 (Physical Services) DWP 11 – Quality of service measurement, monitoring and reporting	11D02 11D03 11D04	POC C2	Quality of Service Integration Group (POC C2 QSIG)
Physical services – integrated remuneration	POC WP 2026.1-Doc 3 (Physical Services) DWP 17 – Integrated remuneration governance, development and implementation	17D03	POC C2	Remuneration Integration Group (POC C2 RIG)
Addressing	POC WP 2026.1-Doc 3 (Physical Services) DWP 03 – Addressing	03D03 03D04 03D06 03D08 03D09 03D11	POC C2	Addressing Group (POC C2 AG)
Postal Financial Services	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 26 – Postal Financial Services	26D02 26D24 26D25 26D28 26D31 26D33 –(CC-related KPI)	POC C3	Postal Financial Services Group (POC C3 PFSG)

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CUSTOMS & PRODUCT SECURITY

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DOMAIN	CORRESPONDING WORKPLANS	CORRESPONDING DELIVERABLES	RESPONSIBLE COMMITTEE(S)	RESPONSIBLE STANDING GROUP(S)
Customs	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 07 – Customs	07D03 07D04 07D04.2 (CC-related KPI) 07D05 07D05.5	POC C1	Customs Group (POC C1 CG)
Postal Security	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 06 – Security	06D03.3 06D04 06D04.1 06D05.1 06D05.3	POC C1	Postal Security Group (POC C1 PSG)
Cyber resilience	DWP 309 – Cyber resilience of the postal sector	201D01	POC	Cyber resilience Expert Team (CRET)

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INTEROPERABILITY

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DOMAIN	CORRESPONDING WORKPLANS	CORRESPONDING DELIVERABLES	RESPONSIBLE COMMITTEE(S)	RESPONSIBLE STANDING GROUP(S)
Standards	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 08 – Standardization activities	08D02.3	POC C1	Standards Board (POC C1 SB)
Customs	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 07 – Customs	07D03 07D04.2 (CC-related KPI)	POC C1	Customs Group (POC C1 CG)
Transport	POC WP 2026.1-Doc 2 (Postal Supply Chain) DWP 05 – Transport	05D06 05D09 (CC-related KPI) 05D10 05D11	POC C1	Transport and Logistics Group (POC C1 TLG)
Telematics	POC WP 2026.1-Doc 6 (Telematics Cooperative-PTC Solutions) DWP 301 – Telematics Cooperative (Postal Technology Centre Solutions)	301D02	POC Direct Reporting Body (DRB)	Telematics Cooperative (TC)
Interoperability	POC WP 2026.1-Doc 9 (Ready-to-Market Interoperability Group) DWP 303 – Ready-to-Market Interoperability Group	303D01	POC Direct Reporting Body (DRB)	Ready-to-Market Interoperability Group (RMIG)

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SUSTAINABILITY

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DOMAIN	CORRESPONDING WORKPLANS	CORRESPONDING DELIVERABLES	RESPONSIBLE COMMITTEE(S)	RESPONSIBLE STANDING GROUP(S)
Development and cooperation – Global development cooperation strategy for the Dubai cycle	CA C 4 2026.1-Doc 2a CA C 4 2026.1-Doc 2a.Annex 1.Rev 1	See corresponding workplan and delivery schedule	CA C4	CA C4 Development Cooperation and Technical Assistance
Digital transformation	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 22 – Digital transformation	22D07	POC C3	Digital Financial and Trade Inclusion Group (POC C3 DFTIG)
Trade Inclusion	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 23 – Trade inclusion	23D09 23D12 23D13		
UN Sustainable Development Goals	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 24 – Mainstreaming UN SDGs	24D07 24D09 24D10 24D13 24D14 24D15	POC C3 CA C2	Sustainable Postal Services Group (POC C3 SPSG) / CA C2 Policy and Regulations
Financial Inclusion	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 25 – Financial Inclusion	25D01 25D01.3 25D10 25D14 25D15 25D17	POC C3 CA C2	Digital Financial and Trade Inclusion Group (POC C3 DFTIG)

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ACADEMIA

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DOMAIN	CORRESPONDING WORKPLANS	CORRESPONDING DELIVERABLES	RESPONSIBLE COMMITTEE(S)	RESPONSIBLE STANDING GROUP(S)
Development and cooperation – Global development cooperation strategy for the Dubai cycle	CA C 4 2026.1-Doc 2a CA C 4 2026.1-Doc 2a.Annex 1.Rev 1	<i>See corresponding workplan and delivery schedule</i>	CA C4	CA C4 Development Cooperation and Technical Assistance
Integrated remuneration governance	POC WP 2026.1-Doc 3 (Physical Services) DWP 17 – Integrated remuneration governance, development and implementation	17D15	POC C2	Remuneration and Integration Group (POC C2 RIG)
Postal Financial Services	POC WP 2026.1-Doc 4 (Digital, Financial and Sustainable Services) DWP 26 – Postal Financial Services	26D19 26D23 26D25	POC C3	Postal Financial Services Group (POC C3 PFSG)