



UPU Delivered Duty Paid (DDP) solution

10.09.2025

What is it?

UPU Delivered Duty Paid (DDP) solution

Shipping goods by all Posts

A global solution for all
192 UPU member countries
and their designated postal operators

Collecting Duties and Taxes at Origin

Retail, counter, online
and app payment channels

UPU Customs Declaration System (CDS) and APIs

*facilitating DDP
and EAD*

Settlement with customs authority at destination

Bilateral or multilateral settlement
channels (customs, posts, supplier)

Transport and delivery to recipient

Electronic Advance Data (EAD)
compliance and customer visibility

How does it work?

Postal customer and operator experiences

CUSTOMER JOURNEY

Capture the declaration
(description, value, origin etc.) using UPU apps and be informed of the duties and taxes of the destination

Hand over mail to Post,
and present the declaration code
(from CDS Kiosk
or EAD Customs Declaration app)

Pay (or be invoiced for)
**the postage fees
+ duties and taxes,**
and receive the receipt
and tracking barcode

POSTAL OPERATOR PROCEDURES

Receive the package from sender
and **confirm the duties and taxes and postage**

Charge the customer, issue barcode/label
and **process**
the postal item for outbound dispatch

Receive invoices from 3rd party
(or US qualified party)
for the payment of duties

Reconcile invoices
with own records and settle invoices

UPU TECHNOLOGY SUPPORT

Instant look up
to retrieve the Harmonized system (HS) code, P&R, DP, address (UPU SAVE) and applicable duties and taxes (LC) for each content piece

Look up declaration code
and retrieve all the declaration information, including the calculated LC

Transmit the 'declaration ID' in EAD messages (ITMATT), as well as the data required for the financial settlement Dispatch and mail item track and trace until delivery

Filing the declaration with the custom authority of destination by 3rd party (or US qualified party)
When required: data copies to the qualified party

Provide declaration reports
for reconciliation

Full customs compliance for +170 jurisdictions

Payment of the customs authority of destination done by 3rd party

Important considerations

Configuration steps and options

Payment of Taxes and Duties by the Customer

Contracting DDP API

Selection of the Qualified Party

Contracting the Qualified Party

Data copies to the Qualified Party

Financial settlement with the Qualified Party

Available options (10.09.2025)

To Post of origin, or to the selected Qualified Party, according to Customer profile

Part of the CDS license (option)

Zonos (UPU integrated)
Possibility to file to other QP (not integrated)

Direct contract between Post and QP

For Post*Net users, automated (after formal authorization from Post)

Invoicing by the QP
(when T&D are paid to Post)

Available options (under construction)

Any integrated “Powered by”
UPU DDP option

Embed the QP terms and conditions in the
CDS license (option)

Invoicing through the UPU*Clearing
(as an option)

What to do?

Launching the service – 4 steps

The postal operator must carry out important steps to launch the service

1) Contact the PTC

to begin upgrade procedures for CDS software

<https://support.upu.int>

(not required if the postal operator users of CDS cloud or CDS.post)

2) Visit

www.upu.int/DDP

- Updates on the release plan of the technology
- User guides and documentation on the service

3) Internal procedures

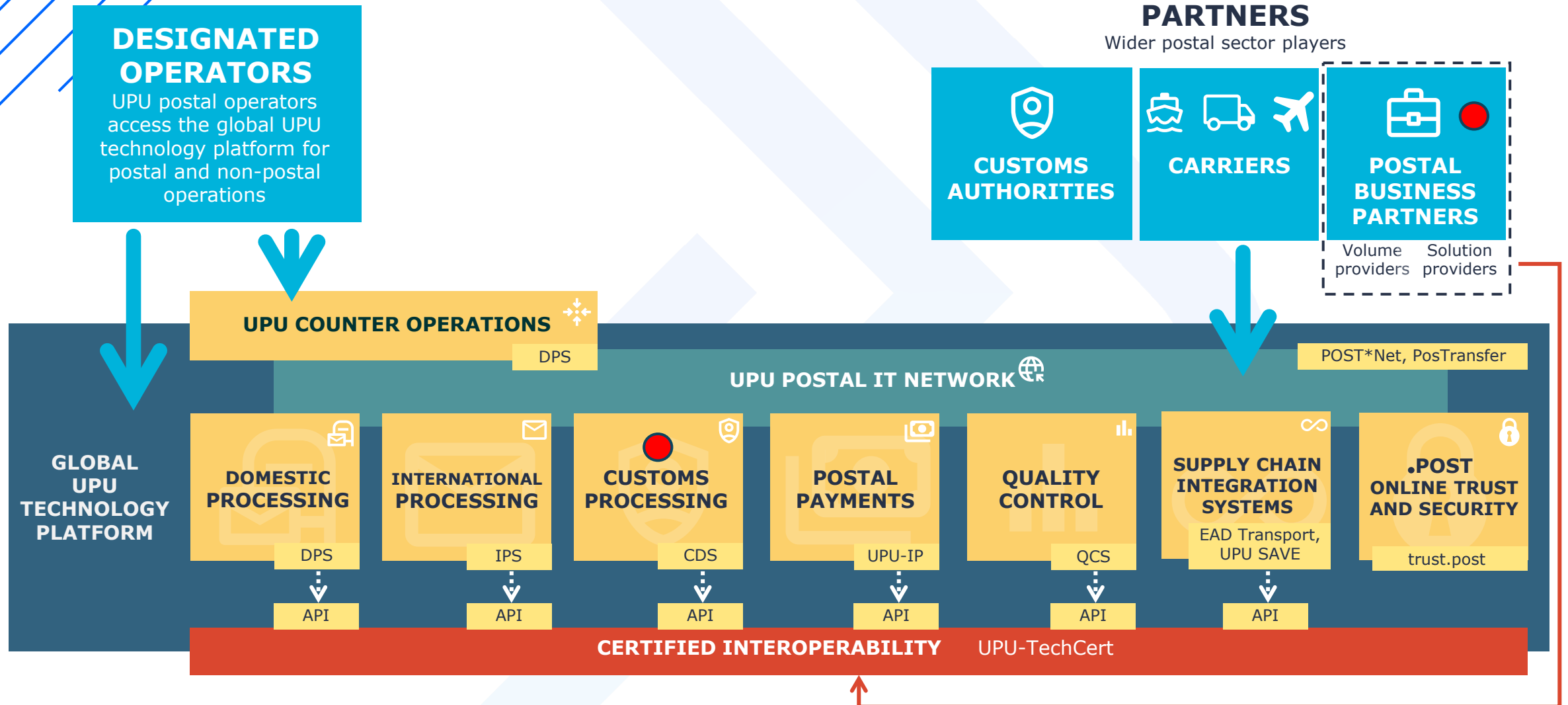
- Prepare for changes in your retail and counter procedures to collect the duties and taxes from your customers
- Reconciliation of accounts, payments, settlement procedures (bilateral or multilateral)

4) Customer awareness and marketing campaigns

- To retain your current customers
- To offer the service to new customers

Strategy

Technology Strategy 2026-2029





Thank you